



PURUSHOTTAM THOTE COLLEGE OF SOCIAL WORK

Narsala Road, Nagpur-440034 (M.S.)

Affiliated with R.T.M. Nagpur University, Recognised By Dept. of Social Justice & Special Assistance, Govt. Maharashtra and Reacridiated by 'NAAC' Banglore with B++ Grade

Report of the Students Satisfaction Survey (SSS) for the Academic Session 2016-2017 to 2020-2021

2.7 Student Satisfaction Survey:

2.7.1 Student Satisfaction Survey (SSS) on overall institutional performance (Institution may design the questionnaire) (results and details be provided as weblink):

Student Satisfaction Survey (SSS) session 2016-2017:

As per the 'NAAC' assessment and accreditation guidelines, Key Indicator - 2.7.1 Under Criterion II of Teaching – Learning and Evaluation Guidelines for Students College has been conducted students satisfaction survey. Survey form was used as provided in 'NAAC' guidelines. Some necessary additional questions were included. The report of the SSS has been uploaded on college website and record has been documented. (**web link:-----**)

During the academic session 2016-2017 survey was conducted manually and responses were analyzed systematically and scientifically.

- The majority of 95 percent students has been responded the student satisfaction survey first time.
- 50 percent students involved in the survey are found belongs to the 22 years of age.
- 46 percent of the male and 54 female students have been responded to the Students Satisfaction Survey.
- Majority of 61 percent PG students and 39 percent UG students were participated in Students Satisfaction Survey of the academic year 2016-2017 respectively.
- 72 percent of the students presentation shows that up to 85 to 100 percent syllabus were covered in the classes by the faculty during the academic session; hence they

were satisfied by teaching learning process of the college.

- According to the majority of the students teachers are always prepare for the classes thoroughly and satisfactorily.
- According to the majority of the students teachers are well effective and satisfactorily able to communicate with the students.
- According to the 65 percent student's teachers approach to teaching is found excellent.
- 71 percent students presentation in their satisfaction survey shows that the internal evaluation process by the teachers are always fair.
- The majority of 78 percent students have been responded that their performance in assignments discussed with them every time.
- 73 percent students responded that the college takes active interest in promoting internship, student exchange, and field visit opportunities for students regularly.
- The majority of students reported that the teaching and mentoring process in college facilitates them in cognitive, social and emotional growth significantly and very well.
- The majority of 50 percent students are found strongly agree regarding the college provides multiple opportunities to learn and grow them.
- The majority of 76 percent students reported that the teachers inform them about your expected competencies, course outcomes and programme outcomes every times.
- 76 percent students reported that the mentor does a necessary follow-up with an assigned task to them every time.
- The majority of 73 percent students presentation shows that the teachers illustrate the concepts through examples and applications every time.
- 74 percent and 24 percent students reported that the teachers identify their strengths and encourage you with providing right level of challenges fully and reasonably respectively.
- According to the 77 percent and 23 percent students teachers are able to identify your weaknesses and help them to overcome them every time and usually respectively.
- 55 percent and 45 percent students reported that they are strongly agree and agree that the college makes effort to engage students in the monitoring, review and

continuous quality improvement of the teaching learning process.

- 81 percent students reported that the college / teachers' use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences to a great extent.
- The majority of 57 percent students are found strongly agree with the teachers encourage them to participate in extracurricular activities.
- 73 percent students reported that efforts are made by the college / teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work to a great extent.
- All students reported that teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.
- The majority of 63 percent and 37 percent students reported that they are strongly agree and agree with the statement the overall quality of teaching-learning process in your institute is very good respectively.

The student's satisfaction survey (SSS) report has been given to the **IQAC, CDC and Academic Planning Committee** of the college for further improvements in this regards.

Student Satisfaction Survey (SSS) session 2017-2018:

As per the 'NAAC' assessment and accreditation guidelines, Key Indicator - 2.7.1 Under Criterion II of Teaching – Learning and Evaluation Guidelines for Students College has been conducted students satisfaction survey. Survey form was used as provided in 'NAAC' guidelines. Some necessary additional questions were included. The report of the SSS has been uploaded on college website and record has been documented.

During the academic session 2017-2018 survey was conducted manually and responses were analyzed systematically and scientifically.

- The majority of 98 percent students has been responded the student satisfaction survey first time.
- 52 percent students involved in the survey are found belongs to the 22 years of age.
- 48 percent of the male and 52 female students have been responded to the Students Satisfaction Survey.
- Majority of 67 percent PG students were participated in Students Satisfaction Survey of the academic year 2017-2018.
- 70 percent of the students presentation shows that up to 85 to 100 percent syllabus

were covered in the classes by the faculty during the academic session; hence they were satisfied by teaching learning process of the college.

- According to the majority of the students teachers prepare for the classes thoroughly and satisfactorily.
- According to the majority of the students teachers are well effective and satisfactorily able to communicate with the students.
- According to the 58 percent student's teachers approach to teaching is found excellent.
- 72 percent students presentation in their satisfaction survey shows that the internal evaluation process by the teachers are always fair.
- The majority of 80 percent students have been responded that their performance in assignments discussed with them every time.
- 75 percent students responded that the college takes active interest in promoting internship, student exchange, and field visit opportunities for students regularly.
- The majority of students reported that the teaching and mentoring process in college facilitates them in cognitive, social and emotional growth significantly and very well.
- The majority of 50 percent students are found strongly agree regarding the college provides multiple opportunities to learn and grow them.
- The majority of 78 percent students reported that the teachers inform them about your expected competencies, course outcomes and programme outcomes every times.
- 76 percent students reported that the mentor does a necessary follow-up with an assigned task to them every time.
- The majority of 78 percent students presentation shows that the teachers illustrate the concepts through examples and applications every time.
- 75 percent and 25 percent students reported that the teachers identify their strengths and encourage you with providing right level of challenges fully and reasonably respectively.
- According to the 79 percent and 21 percent students teachers are able to identify your weaknesses and help them to overcome them every time and usually respectively.
- 53 percent and 47 percent students reported that they are strongly agree and agree

that the college makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- 80 percent students reported that the college / teachers' use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences to a great extent.
- The majority of 56 percent students are found strongly agree with the teachers encourage them to participate in extracurricular activities.
- 72 percent students reported that efforts are made by the college / teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work to a great extent.
- All students reported that teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.
- The majority of 60 percent and 40 percent students reported that they are strongly agree and agree with the statement the overall quality of teaching-learning process in your institute is very good respectively.

The student's satisfaction survey (SSS) report has been given to the **IQAC, CDC and Academic Planning Committee** of the college for further improvements in this regards.

Student Satisfaction Survey (SSS) session 2018-2019:

As per the 'NAAC' assessment and accreditation guidelines, Key Indicator - 2.7.1 Under Criterion II of Teaching – Learning and Evaluation Guidelines for Students College has been conducted students satisfaction survey. Survey form was used as provided in 'NAAC' guidelines. Some necessary additional questions were included. The survey was conducted by using Google forms by sending link through the College E mail ID- phtoteccollegnaac@gmail.com through mail / what's app groups. The report of the SSS has been uploaded on college website and record has been documented.

During the academic session 2018-2019 survey was conducted and the responses' submitted by the students were stored in Google drive. The responses were analyzed systematically and scientifically.

- The majority of 99.1 percent students has been responded the student satisfaction survey first time.
- 49.1 percent students involved in the survey are found belongs to the 22 years of age.
- 47.7 percent of the male and 53.3 female students have been responded to the

Students Satisfaction Survey.

- Majority of 65.1 percent PG students were participated in Students Satisfaction Survey of the academic year 2018-2019.
- 68.8 percent of the students presentation shows that up to 85 to 100 percent syllabus were covered in the classes by the faculty during the academic session; hence they were satisfied by teaching learning process of the college.
- According to the majority of the students teachers prepare for the classes thoroughly and satisfactorily.
- According to the 78.1 percent of the students teachers are well effective and satisfactorily able to communicate with the students.
- According to the 58.9 percent and 34.6 percent student's teachers approach to teaching is found excellent and very good respectively.
- 72.6 percent and 21.7 percent students presentation in their satisfaction survey shows that the internal evaluation process by the teachers are always fair and usually fair respectively.
- The majority of 79.2 percent students have been responded that their performance in assignments discussed with them every time.
- 76.6 percent students responded that the college takes active interest in promoting internship, student exchange, field visit opportunities for students regularly.
- The majority of students reported that the teaching and mentoring process in college facilitates them in cognitive, social and emotional growth significantly and very well.
- The majority of 48.1 percent students are found strongly agree regarding the college provides multiple opportunities to learn and grow them.
- The majority of 75.9 percent and 16.7 percent students reported that the teachers inform them about your expected competencies, course outcomes and programme outcomes every times and usually respectively.
- 78.7 percent students reported that the mentor does a necessary follow-up with an assigned task to them every time.
- The majority of 69.8 percent and 19.8 percent students presentation shows that the teachers illustrate the concepts through examples and applications every time and usually respectively.
- 76.6 percent and 16.8 percent students reported that the teachers identify their

strengths and encourage you with providing right level of challenges fully and reasonably respectively.

- According to the 78.1 percent and 13.3 percent students teachers are able to identify your weaknesses and help them to overcome them every time and usually respectively.
- 49.1 percent and 45.3 percent students reported that they are strongly agree and agree that the college makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.
- 79.8 percent students reported that the college / teachers' use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences to a great extent.
- The majority of 56.6 percent and 34.9 percent students are found strongly agree and agree with the teachers encourage them to participate in extracurricular activities.
- 71.7 percent and 21.7 percent (93.4 %) students reported that efforts are made by the college / teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work to a great extent and moderate level respectively.
- All students reported that teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.
- The majority of 57 percent and 33.6 percent (90.6 %) students reported that they are strongly agree and agree with the statement the overall quality of teaching-learning process in your institute is very good respectively.

The students also suggested that the college should take some efforts regarding the drainage water NALA, which is very harmful and hazardous to the health of the students and the employees.

The student's satisfaction survey (SSS) report has been given to the **IQAC, CDC and Academic Planning Committee** of the college for further improvements in this regards.

Student Satisfaction Survey (SSS) session 2019-2020:

As per the 'NAAC' assessment and accreditation guidelines, Key Indicator - 2.7.1 Under Criterion II of Teaching – Learning and Evaluation Guidelines for Students College has been conducted students satisfaction survey. Survey form was used as provided in 'NAAC' guidelines.

Some necessary additional questions were included. The survey was conducted by using Google forms by sending link through the College E mail ID- phtoteccollegnaac@gmail.com through mail / what's app groups. The report of the SSS has been uploaded on college website and record has been documented. (web link-----)

During the Covid-19 pandemic the responses' submitted by the students were stored in Google drive. The responses were analyzed systematically and scientifically.

- 50 percent of the male and equal female students have been responded to the Students Satisfaction Survey.
- 42.86 percent UG and 57.14 percent PG students were participated in Students Satisfaction Survey of the academic year 2019-2020.
- 89.29 percent of the students presentation shows that up to 85 to 100 percent syllabus were covered in the classes by the faculty during the academic session; hence they were satisfied by teaching learning process of the college.
- According to the 89.29 percent of the students teachers prepare for the classes thoroughly and satisfactorily.
- According to the 92.86 percent of the students teachers are well effective and satisfactorily able to communicate with the students.
- According to the 60.71 percent, 21.43 percent and 17.86 percent student's teachers approach to teaching is found excellent, very good and good respectively.
- 78.57 percent and 17.86 percent students presentation in their satisfaction survey shows that the internal evaluation process by the teachers are always fair and usually fair respectively.
- The majority of 85.71 percent and 7.14 percent students have been responded that their performance in assignments discussed with them every time and occasionally respectively.
- 82.14 percent and 21.43 percent students responded that the college takes active interest in promoting internship, student exchange, field visit opportunities for students regularly and often / sometimes respectively.
- The majority of 89.29percent students reported that the teaching and mentoring process in college facilitates them in cognitive, social and emotional growth significantly and very well.
- The majority of 57.14 percent and 35.71 percent (92.86 %) students are found agree and strongly agree regarding the college provides multiple opportunities to

learn and grow them.

- The majority of 78.57 percent and 10.71 (89.29 %) students reported that the teachers inform them about your expected competencies, course outcomes and programme outcomes every times and usually respectively.
- 89.29 percent students the mentor does a necessary follow-up with an assigned task to them.
- The majority of 67.86 percent and 21.43 percent students presentation shows that the teachers illustrate the concepts through examples and applications every time and usually respectively.
- 75 percent and 21.43 percent students reported that the teachers identify their strengths and encourage you with providing right level of challenges fully and reasonably respectively.
- According to the 75 percent and 17.86 percent students teachers are able to identify your weaknesses and help them to overcome them every time and usually respectively.
- 100 percent students reported that they are strongly agree and agree that the college makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.
- 85.71 percent students reported that the college / teachers' use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences to a great extent.
- The majority of 85.71 percent students are found strongly agree and agree with the teachers encourage them to participate in extracurricular activities.
- 53.57 percent and 39.29 percent (92.86 %) students reported that efforts are made by the college / teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work to a great extent and moderate level respectively.
- All students reported that teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.
- The majority of 64.29 percent and 28.57 percent (92.86 %) students reported that they are strongly agree and agree with the statement the overall quality of teaching-learning process in your institute is very good respectively.

Inspite of the above presentation of our students in students satisfaction survey (SSS) they have given observation / suggestions to improve the overall teaching – learning experience

in our college. The students suggested that Blended Learning, Market/ Job oriented Syllabus, Localized Approach, Social Work Approach should be adapted to improve the overall teaching – learning experience in our college as well as Online learning should be more interesting and entertaining creating interest of students and motivational sessions would be helpful to motivate students in covid-19 pandemic situation.

The students also suggested that the college should take some efforts regarding the drainage water NALA, which is very harmful and hazardous to the health of the students and the employees.

The student's satisfaction survey (SSS) report has been given to the **IQAC, CDC and Academic Planning Committee** of the college for further improvements in this regards.